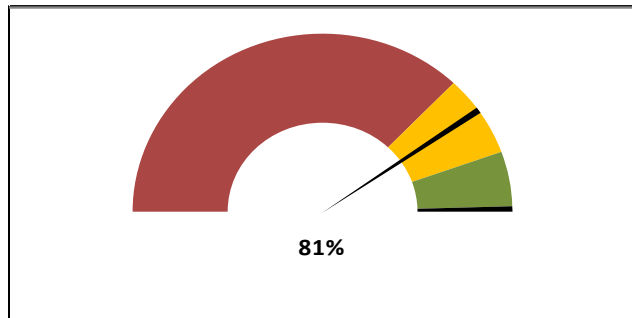


## New Audit & Risk Dashboard Quarter 4 2014/15

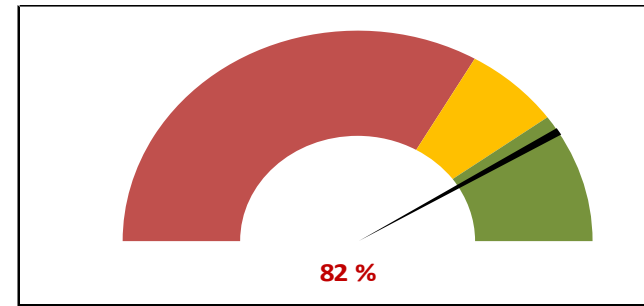
### Internal Audit

#### Annual Audit Plan Completed



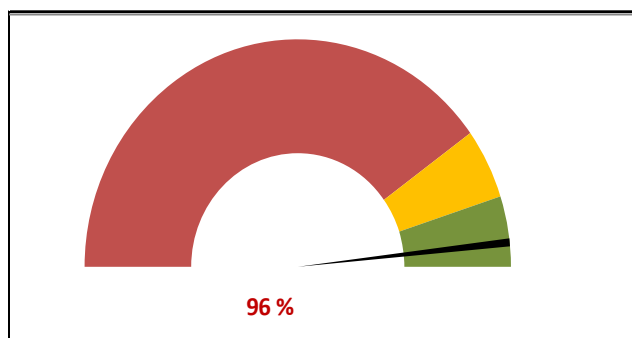
Green Target = >90%  
Amber Target = >75%

#### Audit Reviews Completed in Assigned Days



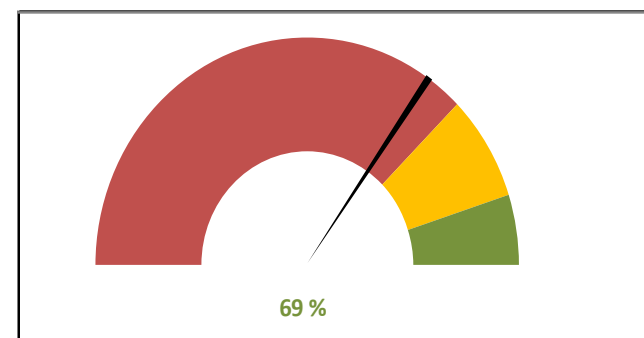
Green Target = >80%  
Amber Target = >66.6%

#### Customer Satisfaction - Good or Excellent



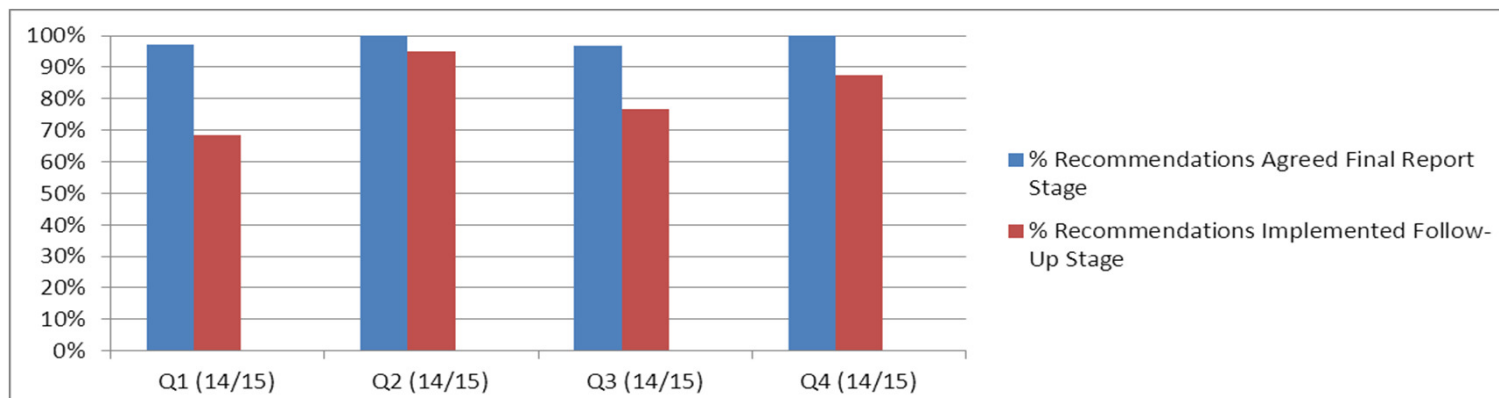
Green Target = >90%  
Amber Target = >80%

#### Recommendations (Critical / High) Implemented by Follow Up



Green Target = >90%  
Amber Target = >80%

#### All Audit Recommendations



#### Investigations/Whistleblowing

